

# **NEWS UPDATE – MARCH 2008**

## **RUSH HOUR OVERCROWDING**

This is far and away our most pressing problem, especially as inclusion on the Tube map means more and more people are finding out about the line and the journey opportunities it offers. Operators LOROL plan shortly to take out the end seats of the 3-seat rows to give more standing and gangway space, but that will only make a marginal difference. We are continuing discussions with LOROL and TfL to press this issue strongly – people cannot be expected to endure the current intolerable rush-hour conditions until the new trains arrive in December 2009.

## **EASTER TIMETABLE**

After the Christmas hiatus, we are pleased to report that a full timetable will operate over the line during the Easter holiday. To summarise:

Good Friday: Saturday service  
Easter Saturday: Saturday service  
Easter Sunday: Sunday service  
Easter Monday: Saturday service

## **REVENUE PROTECTION**

Penalty Fares are now in full effect on our line. We have had one or two reports of revenue inspectors being somewhat over-zealous on occasions – if you experience this, please let us have the details.

## **STATION TO STATION**

A number of our stations have benefited from enhancement works, and are looking significantly smarter as a result. One that is not being so well looked after is Blackhorse Road; this comes under the control of London Underground but they don't appear to be giving our platforms as much attention as they should. The rubbish dumps behind each platform are an eyesore too; clearing these is Network Rail's responsibility. We are also not happy about the poor legibility of the new-style orange-and-white signage, especially after dark, and LOROL are looking at this again.

This is of necessity a very brief round-up; a fuller news update will be issued in April.